

Server / Desktop Edition

Quick Start Guide

(Second Edition; Feb. 29, 2016)



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* Screen images in this document were captured in Server Edition, however, common with Desktop Edition.

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1. Overview

ActiveImage Protector is a backup and recovery solution with the latest sector-based disk imaging technology. ActiveImage Protector is designed to flexibly support Windows machines in a variety of system environments ranging from legacy machines to the latest virtual machines.

ActiveImage Protector provides features essential for a backup solution such as Hot Imaging feature allowing to back up running system, Cold Imaging feature enabling to create a backup image of the clean system before starting up Windows system, fast Incremental Backups to include only the sectors that have changed since the last full or incremental backup image was written, Command Line Interface allowing backups to be administered by third-party systems management tools.

System Requirements

The following are the system requirements for ActiveImage Protector Server Edition / Desktop Edition.

Before you start using ActiveImage Protector Server Edition / Desktop Edition, please ensure that the following system requirements are met to install ActiveImage Protector Server Edition / Desktop Edition on the machines.

Memory (RAM)	768MB is Required (1024MB or more recommended)			
Hard Disk Space	650MB or more of available hard disk space			
DVD-ROM drive	Required when installing the product / booting into recovery environment (ActiveImage Protector Boot Environment)			
Supported OS	 Server Edition: Windows Storage Server 2012/2012 R2 Windows Storage Server 2008/2008 R2 Windows Server 2012/2012 R2 Windows Server 2008 (x86/x64)/2008 R2 			
	 Desktop Edition: Windows 10 (x86/64) Windows 8/8.1 – except for Windows RT (x86/64) Windows 7 – except for Starter Edition (x86/64) If User Account Control is enabled in desktop OS, the program may ask for your permission to proceed with further operation. If you encounter this behavior, please select [Allow] to proceed with the wizard operation. 			

For the limitations of ActiveImage Protector Server Edition / Desktop Edition, please refer to the Release Note located on the product media.

2.Installation

Please take the following procedures to install ActiveImage Protector on the machine specified as backup source.

1. When you set up the DVD media on you computer, Installation Launcher will pop up. Click [Install ActiveImage Protector]. When the launcher is not coming out, execute setup.exe on the DVD directly.



2. Click [Next].



Please review the End User's License Agreement and check the box next to [I accept the terms of the License Agreement] to continue the installation. Click [Next]
 Without accepting the Agreement you cannot proceed with the installation. If you do not accept the End User License Agreement, please click on [Cancel] button to abort the installation.

A	ActiveImage Protector Setup	_ = X
License Agreement Please review the license terms before inst	alling ActiveImage Protector.	
	Press Page Down to see the rest of the agreement.	
	ACTIVEIMAGE PROTECTOR END-USER IMPORTANT: PLEASE READ THE TERM THIS LICENSE AGREEMENT CAREFULL WITH THIS PROGRAM INSTALL: NETJ License Agreement ("EULA") is a between you (either an individu and NETJAPAN for ActiveImage Pr above which may include associa components, media, printed mate electronic documentation ("SOFT installing, copying, or otherwi PRODUCT, you agree to be bound EULA. This license agreement re agreement concerning the SOFTWA and NETJAPAN, and supersedes an	LICENSE AGREEMENT ^
${\cal O}$ NetJapan	☑ gccept the terms of the License Agreement	
	< <u>B</u> ack <u>N</u> ext >	Cancel

4. Enter the product key then, check the box in order to Activate the software once the installation completes. Click [Next]

A A	ActiveImage Protector Setup	_ 🗆 X
Product Key Enter the product key received with the product		
OnetJapan	Please enter your product key: (.e. ABCDEF_GHIJKL-MINOPQR-STUVWX-YZ12 Activate after the install completes. (required)	34) 25 internet connection)
	< <u>B</u> ack <u>N</u> ext >	Cancel



5. Please select [Typical] for [Setup Type] and click [Next].

6. Select the preferred language and click [Next].

Ai	ActiveImage Protector Setup	_ 🗆 X
Languages Select languages to install.		
OnerJapan	Select the preferred language to install.	
	< <u>B</u> ack <u>N</u> ext >	Cancel

7. Click [Install].



8. Select to [Reboot now] immediately or to [I want to manually reboot later] depending on circumstances. Click [Finish]. Machine will reboot automatically.

Ai	ActiveImage Protector Setup	_ 🗆 X
OnerJapan	Completing the ActiveImage Pr Wizard Your computer must be restarted in order to comple Protector. Do you want to reboot now? Reboot now O I want to manually reboot later	rotector Setup
	< <u>B</u> ack Einish	Cancel

3. Activation

You are requested to take the following procedures and activate the installed ActiveImage Protector. The remaining trial period is cancelled. This is not necessary when you have already executed the activation automatically during the install procedure.

- Start up ActiveImage Protector. Server OSes: Windows Server 2008 R2 or earlier: Select [Start] – [All Programs] – [NetJapan] - [ActiveImage Protector]
 - Desktop OSes: Windows 7 or earlier : Select [Start] \rightarrow [All Programs] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector] Server OSes:Windows Server 2012 or later

Select [Start] \rightarrow [Apps] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector]

Desktop OSes :Windows 8 or later :

Select [Start] \rightarrow [Apps] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector]]

2. Click [Help] and select [Activation] from the drop down menu。



3. Enter [Product Key:] and click [Activation] button.

Activate	×
Activelmage Protector will be activated on the following computer.	
Computer Name: server01 Product key:	
Current Status	
Activation	

4. The following message is displayed to ensure that activation is completed. Click [OK] button.



4. Configure Backup Settings and Run Backup Task

Backup Entire Disk

The following are the procedures to back up entire disk immediately.

1. Start up ActiveImage Protector.

Server OSes: Windows Server 2008 R2 or earlier: Select [Start] – [All Programs] – [NetJapan] - [ActiveImage Protector] Desktop OSes: Windows 7 or earlier : Select [Start] \rightarrow [All Programs] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector] Server OSes:Windows Server 2012 or later Select [Start] \rightarrow [Apps] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector] Desktop OSes :Windows 8 or later : Select [Start] \rightarrow [Apps] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector]

2. From the menu pane, click [Backup]. Select [Backup Now] from the drop down menu or click the large [Backup Now] button on the Backup pane.



3. Begin by selecting the [Source] disk or volume for backup. In this case, select "Entire Disk" to back up the entire physical disk and select [Disk 0]. Click [Next].

	ActiveImage Protector
Operation View Preferences U	tilities <u>H</u> elp
🗽 server01 🗸 🗸	🖒 Ready
Dashboard	Backup Now
📤 Backup	1 Source 2 Destination 3 Summary
Schedule Backup Backup Now	Select Source: • Entire Disk
Recovery	Volume Name File System Volume Size Used Space Associated
🛕 Image Manager 🗲	Disk 0 System Reserved (:) NTFS 350.0 MB 288.9 MB Disk 0 Local Disk (C:) NTFS 39.7 GB 12.0 GB Disk 0
🍇 Utilities 🔸	🚔 Basic 😤 Dynamic disk 📼 Volume 📼 Dynamic volume
🔝 Local Host 🕴 🕈 💌	✓ Disk 0 Basic (MBR) System Reserved (t) 1 (oral Disk (C)) 40.0 GB 350.0 MB NTFS 1 (oral Disk (C)) 39.7 GB NTFS
Host Name: server01 Domain: WORKGROUP IP Address: 192.168.70.31 Logon User: Administrator	
Mounted: No	U Futuriy
Task: None 0.0 % (1) (1)	Next > Cancel

4. To select the destination storage, please specify the location to save backup image files. Here, destination storage will be "<u>\\192.168.70.30\disk</u>". Click [Select Folder] to browse to the backup destination folder.

<u>A</u>	Activelma	ge Protector	_ _ X
<u>Operation View Preferences U</u>	tilities <u>H</u> elp		
🗽 server01 🔹 🔻	🜔 Ready		
Dashboard	Backup Now		
📤 Backup	1 Source	2 Destination	3 Summary
Schedule Backup	Select Destination:		Options: < Advanced Options
Backup Now	Task Name:		
Recovery	Backup_20160425_2235 Destination folder: @		 Compression: Deduplication Compression Level 2 (Optimized)
Image Manager >	File Name: 🕑	▼ Select folder	Temporary File Folder <u>c:\windows\temp\</u> Standard Compression
Utilities >	img_20160425_2235 Create image file by disk Comments:	_d00.aiv	Fast Password Protection Password Confirm Password Strenoth:
Local Host VORKGROUP IP Address: 192.168.70.31 Logon User: Administrator PreBoot: No Mounted: No	Execution Priority 😨 Lowest Low	Medium High	Enable Encryption AES 128 bit Post Backup Operation Shutdown System Create Schedule
Task: None 0.0 % (1) *		< Back	Next > Cancel

5. Type the direct path, "\\192.168.70.30\disk" and press [Enter]

A	Sele	ect Folder			X
\\192.168.70.30\disk					-
🕀 👔 Local	Name 🚽	Date Modified	Image File Type	Version Si	ze
 Desktop Documents Local Disk (C:) Network 					
Folder:					
Ľ)irectory only			▼ Select Folder	Cancel

6. Specify User Name in "computername\username" format.

Here, use "server01\aip" for User Name and enter your Password. Click [Connect] .

A	Select Folder	x
\\192.168.70.30\disk		•
Local Desktop Documents Local Disk (C:)	User Name: server01\aip Password: •••• i.e. hostname\username or domain\username Connect Car	ncel
🖤 Network	Name	
Folder: Dir	rectory only Select Folder	Cancel

7. Make sure that the destination folder is selected properly and click [Select folder].

A	Se	ect Folder			X
\\192.168.70.30\disk					-
 Local ☐ 20 Desktop ☐ 20 Documents ☐ 20 Local Disk (C:) 	Name	Date Modified	Image File Type	Version Si	ize
Folder:	disk				
	Directory only			▼ Select Folder	<u>Cancel</u>

8. Specify a File Name. Here, enter a file name, "backup01" (file name extension is set automatically) and click [Next].

Ai	Activelma	ge Protector	_ □ X
<u>Operation</u> <u>View</u> Preferences <u>U</u>	Įtilities <u>H</u> elp		
🗽 server01 🔍	🜔 Ready		
Dashboard	Backup Now		
💼 Backup	1 Source	2 Destination	3 Summary
Schedule Backup Backup Now Recovery Image Manager Utilities	Select Destination: Task Name: Backup_20160425_2235 Destination folder: @ \\192.168.70.30\disk File Name: @ backup01 Create image file by disk Comments:	✓ Select folder _d00.aiv	Options: < Advanced Options Image: Compression: Image: Compression Level 2 (Optimized) Temporary File Folder Image: Compression Compression Compression Image: Compression Fast Image: Compression Co
Local Host Local Host Local Host Local Host Local Host Local Host VORKGROUP HAddress: 192.168.70.31 Logon User: Administrator PreBoot: No Mounted: No Task: None 0.0 %	Execution Priority @ Lowest Low	Medium High	Sucery dr. Enable Encryption AES 128 bit Post Backup Operation Shutdown System Create Schedule Next> Cance

9. Review the settings and make changes if necessary. Once the settings are confirmed, click [Done] button to start the backup task.



10. When the progress bar reaches 100%, the backup task completes.



Scheduled Backup

The following are the description about Scheduled Backup to regularly run backup tasks according to the schedule you specify.

1. Start up ActiveImage Protector

```
Server OSes: Windows Server 2008 R2 or earlier:
Select [Start] – [All Programs] – [NetJapan] - [ActiveImage Protector]
Desktop OSes: Windows 7 or earlier :
Select [Start] \rightarrow [All Programs] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector]
Server OSes:Windows Server 2012 or later
Select [Start] \rightarrow [Apps] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector]
Desktop OSes :Windows 8 or later :
Select [Start] \rightarrow [Apps] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector]
```

2. From the menu pane, click [Backup]. Select [Schedule Backup] from the drop down menu or click the large [Create Backup Schedule] button on the Backup pane.



3. Begin by selecting the **[Source]** disk or volume for backup. Here, select "Entire Disk" to back up the entire physical disk and select [Disk 0]. Click [Next].

A	A	ctiveImage Protector		_ D X
Operation View Preferences U	tilities <u>H</u> elp			
🗽 server01 🔍	🜔 Ready			
Dashboard	Schedule Backup			
/ Backup	1 Source	2 Destination	3 Schedule	4 Summary
Schedule Backup	Select Source:			
Recovery	Volume Name	File System Volume S	ize Used Space Ass	ociated
🗛 Image Manager 🔸	Disk 0) NTFS 350.0 MB NTFS 39.7 GB	288.9 MB Disk 12.0 GB Disk	c 0 c 0
🍇 Utilities 📏	🚔 Basic 🔮 Dynamic disk	c 🗔 Volume 💷 Dynamic vol	ume	
🗽 Local Host 👔 🗴	✓ Disk 0 Basic (MBR) 40.0 GB ★ Used : 12.3 GB	Reserved (:) AB NTFS 3	ocal Disk (C.) 9.7 GB NTFS	
Host Name: server01 Domain: WORKGROUP IP Address: 192.168.70.31 Logon User: Administrator PreBoot: No Mounted: No	Primary			
Task: None 0.0 % 0 %				Next > Cancel

4. To select the destination storage, please specify the location to save backup image files. Here, destination storage will be "<u>\192.168.70.30\disk</u>". Click on [Select Folder] to browse to the backup destination folder.

Ai	ActiveImage Protector	_ _ X
Operation View Preferences	<u>U</u> tilities <u>H</u> elp	
🗽 server01 🔍 🔻	😥 Ready	
Dashboard	Schedule Backup	
📤 Backup	1 Source 2 Destination 3 Schedule	4 Summary
Schedule Backup Backup Now Recovery Image Manager Utilities	Select Destination: Task Name: Backup_20160425_2316 Destination folder: File Name: Create image file by disk. Comments: Participation of the second	Advanced Options Compression Compression evel 2 (Optimized) "emporary File Folder @ ::\vindows\temp\ tandard Compression Fast Password Protection @ sword firm Password
Local Host Host Name: server01 Domain: WORKGROUP IP Address: 192,168,70.31 Logon User: Administrator PreBoot: No Mounted: No Task: None 0.0 % (1) (1)	Stre AE AE	ngth: Enable Encryption 5 128 bit • Next > <u>Cancel</u>

5. Enter the path "\\192.168.70.30\disk" directly to the backup destination folder. Then press "Enter" key.

Ai	Sele	ect Folder			x
\\192.168.70.30\disk					•
 □-	Name 👻	Date Modified	lmage File Type	Version	Size
Folder:					
Direc	tory only			- Select Fold	der <u>Cancel</u>

 Enter "User Name" and "Password" for the backup destination folder. Specify "User Name" in [computer name\user name] format. Here, "Computer name" is [server01] and "User name" is [aip], so "User Name" will be[server01\aip]. Enter the proper "Password". Click [Connect] to start.

A	Select Folder				
\\192.168.70.30\disk					
Cocal Cocal Desktop Documents Cocal Disk (C:)	User Name: server01\aip Password: ••• i.e. hostname\username or domain\username Connect Cancel				
- 🛞 Network	Name 💂 Date Modified Image File Type Version Size				
Folder:					
Dire	ectory only Select Folder Cancel				

<note>When you have already specified the destination folder in the past and specify it again, the screens on step 5 and step 6 will not be displayed.

7. Review the backup destination folder. Click [Select Folder] after confirming the destination folder is selected.

A	Sele	ect Folder			X
\\192.168.70.30\disk					•
 Local Desktop Documents Local Disk (C:) Network III 192.168.70.30 IIII 192.168.70.30 	Name	Date Modified	Image File Type	Version	Size
Folder: dis	k				
Dir	rectory only			- Select Fol	der <u>Cancel</u>

8. Enter "Task Name" and "File Name. Here, for example, "Task Name" is "schedule01" and "File Name" is "backup01". File name extension is set automatically. Then, click [Next].

Ai	ActiveImage Protector	- 🗆 X
Operation View Preferences U	Ltilities <u>H</u> elp	
🗽 server01 🔹	Ready	
Dashboard	Schedule Backup	
🚢 Backup	1 Source 2 Destination 3 Schedule 4 Summ	ary
Schedule Backup	Select Destination: Options: < Advances Task Name:	d Options
Recovery	Contraction folder:	ion
Utilities	File Name:	-
	Create image file by disk Comments: Password Confirm Password Confirm Password Strength:	0
Local Host Host Name: server01 Domain: WORKGROUP IP Address: 192.168.70.31 Logon User: Administrator PreBoot: No Mounted: No Toda Name	AES 128 bit	•
Iask: None 0.0 % (1) (1) (1) «	< Back Next >	<u>Cancel</u>

•

9. Here, the weekly backup schedule is set as follows:

• Base backup : Select [Weekly]: Select by clicking the day(s) of the week (Sunday) and the time of day (1:00 AM) to perform a recurring full base backup.

• Incremental backup : Select [Weekly]:Select by clicking the days of the week (from Mon. to Fri.) and the time of day (1:00AM). Then, click [OK].

Base 🕐	× •	Incremental @
Sun Mon Tue We	d Thu Fri Sat	Sun Mon Tue Wed Thu Fri Sa
Execute Time: 01:00		 Multi-times Start Time:
Add New Base		Add New Incremental

10. Configurable options include reconciliation, a retention policy, deletion of pre-reconciliation incremental image files and notifications. "Enable Retention Policy"- Check this box to enable a retention policy as to how many sets of incremental backup files to retain before deletion. Here, "3" is selected for [Number of image sets to retain]. When the number of backup image sets reaches "3" and another backup image is created, the oldest backup image set is automatically deleted. Click on [Next].

A		ActiveImage Protector	_ D X
Operation View Preferences U	Itilities Help		
🚺 server01 🔻	🜔 Ready		
Dashboard	Schedule Backup		
🟥 Backup	1 Source	2 Destination 3 Schedule	4 Summary
Schedule Backup	Effective From:	4/26/2016 12:29 AM	
Recovery	Base (Full):	Weekly: Sun., 01:00 Weekly: MonFri., 01:00	
🐴 Image Manager 🔉		Edit Schedule 📑	
tilities	Options: Enable Reconcile Image o Enable Retention Policy (Number of Image sets to 3	ption @ Exec ? Ful retain:	ution Priority
Local Host Image: Server01 Domain: WORKGROUP IP Address: 192.168.70.31 Logon User: Administrator PreBoot: No Mounted: No	Delete both full and incree Retain the full image file v Sending mail Task failed	mental files from the obsolete image set. Inc when deleting files from the obsolete generation set.	remental: Lowest Low Medium High
Task: None 0.0 % (1) (1) «		< Back	Next > Cancel

	ActiveImage Prote	ector	
Operation View Preferences (tilities <u>H</u> eip Ready		
Dashboard	Schedule Backup		
🟥 Backup	1 Source 2 Destina	ation 3 Schedule	4 Summary
Schedule Backup	Backup Source: Backup Tvpe: Er Backup Source: 0	tire Disk	^
Image Manager Vtilities	Destination: File Name: ba Destination folder: \\ Comments: N	rckup01_d00.aiv 192.168.70.30\disk one	
🖌 Local Host 🕺 🔹	Compression: St Password: N Backup disk meta-data: Er Ignore Inaccessible volume(s): Er	hedule01 andard Compression (Fast) one vabled vabled	
Nos maine: SetVerV1 Domain: WORKGROUP IP Address: 192.168.70.31 Logon User: Administrator PreBoot: No Mounted: No	Schedule: Regularly schedule backup task Effective From: 4/	26/2016 12:29 AM	×
Task: None 0.0 %	Export	< Back	Done Cancel

11. Use the Summary window to review the backup configuration and options. Click [Done] to start the backup.

12. You can review the backup schedule on the panel of Dashboard, which displays the current configured schedule name, task type, date and time of origin, last and next scheduled task execution. The backup will be executed as specified.



5. Recovery

Granular recovery of a file

ActiveImage Protector provides Mount Backup Image feature to restore selected files. To restore respective files or folders, please follow the procedure below:

1. Start up ActiveImage Protector :

Server OSes: Windows Server 2008 R2 or earlier: Select [Start] – [All Programs] – [NetJapan] - [ActiveImage Protector]

Desktop OSes: Windows 7 or earlier : Select [Start] \rightarrow [All Programs] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector] Server OSes:Windows Server 2012 or later Select [Start] \rightarrow [Apps] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector]

Desktop OSes :Windows 8 or later : Select [Start] \rightarrow [Apps] \rightarrow [NetJapan] \rightarrow [ActiveImage Protector]

2. From the menu pane, click [Image Manager]. Click the large [Mount Image] button.



3. Click on [...] button to browse the location of the image file to mount.

A	ActiveImage Protector	_ 🗆 X
Operation View Preferences U	L'ilities <u>H</u> elp	
🗽 server01 🔍	Ready	
Dashboard	Mount Image	
🟥 Backup 🔶	Image File to Mount	
Recovery	Volume to Mount Disk in Image	-
Image Manager		
👖 Image Manager		
🧱 Mount Image		
🍇 Utilities 🔹 🕨	Drive Letter: E -	is Read-only.
	Mounted Volume	
🗽 Local Host 🛛 🕈 🔽		
Host Name: server01 Domain: WORKGROUP IP Address: 192.168.70.31		
PreBoot: No Mounted: No	Force unmount e	ven if in use.
Task: None 0.0 % (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	Mount	imount

4. Enter "\\¥¥192.168.70.30\disk" in [File Name:] to specify the image files storage folder and click [Open] button.

A	Open	image file			x
 Local Desktop Documents Local Disk (C:) Network 	Name	Date Modified	lmage File Type	Version	Size
File Name \\192.168	.70.30\disk le file (*.aiv *.aix *.ai	0		▼ Open	Cancel

5. Enter "User Name" and "Password" for the backup destination folder.

Specify User Name in "computer name\user name" format. Here, "Computer name" is [server01]and "User name" is [aip], so "User Name" will be [server01\aip]. Enter the proper "Password". Click [Connect] to start.

A	Open image file
Image: Constraint of the second se	User Name: server01\aip Password ••• i.e. hostname\username or domain\username Connect Cancel Name Date Modified Image File Type Version Size
File Name:	image file (*.aiv *.aix *.aii)

6. Select the backup image which includes the file to restore and click [Open] button.

A	Open image file	x
\\192.168.70.30\disk		•
 Incal Incal Incal Incal Incal Disk (p) Incal Disk (C:) In	Nome Date Modified Image File Type Version server01@backup01_d00_00001.aiv 4/26/2016 1:10 Base 4.6.1.2993	>
File Name: server	01@backup01_d00_00001.aiv	
AIP in	nage file (*.aiv *.aix *.aii) Cance	<u>! </u>

7. Select the partition to mount from [Volume to Mount:] and assign the driver letter in [Drive Letter] to mount image to and click [Mount] button. For example, "C:" drive in the image is assigned to "F:" drive.

Ai	ActiveImage Protector
<u>O</u> peration <u>V</u> iew <u>P</u> references <u>L</u>	/tilities <u>H</u> elp
🔛 server01 🔍 🔻	Ready
Dashboard	Mount Image
🚢 Backup 🔸	Image File to Mount \\192.168.70.30\disk\server01@backup01_d00_00001.aiv
Recovery	Volume to Mount Disk in Image Disk 0 (40.0 GB)
Image Manager	C: (NTFS(IFS)) 39.7 GB
Mount Image	
🔆 Utilities 🔸	Drive Letter: F
	Mounted Volume
Local Host Image: Server01 Domain: WORKGROUP IP Address: 192.168.70.31 Logon User: Administrator PreBoot: No Mounted: No	Fotce unmount even if in use.
Task: None 0.0 % (i) (ii)	Mount

8. Please make sure that "F:" drive is created in Explorer window. [Copy] and [Paste] operation may be used in Windows OS to restore a file or folder from the mounted drive to a specific location.



9. When restore process is completed, unmounts the drive. End Explorer and check on the checkbox of the drive in [Mounted Volume]. Check on the checkbox for [Force unmount even if in use] option and click on [Unmount] button. For example, the image mounted on "F:" drive is selected.

A	ActiveImage Protector	_ 0 X
Operation View Preferences U	Jtilities <u>H</u> elp	
🔝 server01 🔍	Ready	
Dashboard	Mount Image	
💼 Backup 🔸	Image File to Mount \\192.168.70.30\disk\server01@backup01_d00_00001.aiv	
Recovery	Volume to Mount Disk in Image Disk 0 (40.0 GB) Image Disk 0 (40.0 GB)	
Image Manager	C: (NTFS(IFS)) 39.7 GB	
🕕 Image Manager		
🍇 Utilities 🔸	Drive Letter: E 🔹 🕅 Mount	as Read-only.
🗽 Local Host 👔 🔽	Mounted Volume Image: Provide the server of the s	
Host Name: server01 Domain: WORKGROUP IP Address: 192.168.70.31 Logon User: Administrator PreBoot: No Mounted: Yes	☑ Force unmount	even if in use.
Task: None 0.0 % (1) (0) «	Mount	nmount

10. Please make sure that the drive assigned to the mounted image is no more displayed in the following windows.



System Recovery

The following are the system recovery procedures using ActiveImage Protector's product media.

Note : Please note be careful that when system recovery is completed, the entire data on local volume are purged.

- 1. Insert ActiveImage Protector's boot media in the media drive to boot up the machine. Please wait until boot environment is coming up.
- 2. For the preferred language, please select [English] on [Select Language] menu and click [OK] button.



3. ActiveImage Protector console is launched. Select [Utilities] on the left pane and click [Network Setting] to configure the settings for [IP Address].

Operation View Utilities Help		
Boot-Environment		
Dashboard	Utilities	
📑 Backup		
Recovery	Network Setting	Mount Network Folder
🗛 Image Manager 🔸	Mount Local Folder	Open Terminal
🔖 Utilities		
Network Settings Mount (Network)	File Explorer	Display Setting
Mount (Local)		×
Dipen Terminal	Launch AIP CLI	
Display Settings		
Launch AIP CLI		

4. Select [Use the following IP address] and enter [IP address] and [Subnet mask]. For example, "192.168.70.31" is entered for [IP address], "255.255.255.0" for [Subnet mask] and click [Apply] button.

Opera	ation <u>V</u> iew <u>U</u> tilities	Help		
II Bo	oot-Environment			
	Dashboard		Network Setting	
4	Backup		Current NIC: eth0 -	View Current Settings
	Recovery		Vise the following IP address: IP Address: 192.168.70.31	
A	Image Manager	>	Subnet Mask: 255.255.255.0	
*	Utilities			
	Network Settings			
0	Mount (Network)			
	Mount (Local)			
	Open Terminal			
	File Explorer			
-	Display Settings			
	Launch AIP CLI			
I Loc	cal Host	*		Apply <u>Clear</u>

5. Click [OK] to [Apply new settings?] message.



6. Click on [Mount (Network)].

I Boot-Em	vironment	
Dast	hboard	Network Setting
Back	kup	Current NIC: eth0 View Current Settings O Automatically obtain IP Address (using DHCP)
Reco	overy	Use the following IP address:
🔥 Imag	ge Manager 🔉	IP Address: 192.168.70.31 Subnet Mask: 255.255.0
* Utilit	ies	
🔩 Netw	ork Settings	
Moun	nt (Network)	
Moun	tt (Local)	
🔚 Open	n Terminal	
File E	Explorer	
🔜 Displ	lay Settings	
🔄 Laun	ch AIP CLI	

 Mount the image file storage destination. Here, for example, please set as follows: Network computer: BACKUP-SV IP address: 192.168.70.30 Shared folder: disk User Name: aip Password: (password specified by the user) Double-click on [BACKUP-SV (192.168.70.30)].

When the destination computer is not displayed, click [Refresh all network computers] button.

Boot-Environment	
Dashboard	Mount Network Shared Folder
💒 Backup	Network Computers and Shared Folders
Recovery	
🔼 Image Manager 🔉	
🍇 Utilities	
Network Settings	
Mount (Network)	
i Mount (Local)	
Dpen Terminal	
File Explorer	
🔜 Display Settings	
Launch AIP CLI	
	Refresh all network computers Specify IP Address to add network computer
	Double-click on a computer to browse shared folders (username/password required for authentication).
	Selected UNC path:
Local Host 🕈 🖻 «	Mounted Volume List

8. Enter the user name in [Enter User Name] to access the backup destination folder and click [OK] button. For example, "aip" is entered here.

Enter	User Name	Í.	
aip	aip		
	ОК	Cancel	

9. Enter "Password" for [Enter Password] and click [OK] button.

Enter Password	
OK	Cancel

10. Click on [+] mark on the left of the computer name to expand the shared folder.

Operation View Utilities Help				
1 Boot-Environment				
	Dashboard		Mount Network Shared Folder	
4	Backup		Network Computers and Shared Folders BACKUP-SV (192.168.70.30)	
	Recovery			
	Image Manager	>		
*	Utilities			
	Network Settings			
	Mount (Network)			
	Mount (Local)			
-	Open Terminal			
	File Explorer			
-	Display Settings			
	Launch AIP CLI			
VALUE OF				

11. Select a shared folder, for example "disk" here, and click [Mount].

<u>O</u> pe	ration <u>V</u> iew <u>U</u> tilities	Help			
12 -	🚂 Boot-Environment				
-	Dashboard	Mount Network Shared Folder			
4	Backup	Network Computers and Shared Folders			
	Recovery	Fremote Admin Default share Default share			
A	Image Manager	>			
**	Utilities				
	Network Settings				
	Mount (Network)				
	Mount (Local)				
	Open Terminal				
	File Explorer				
	Display Settings				
	Launch AIP CLI				
		Refresh all network computers	Specify IP Address to add network computer		
		Double-click on a computer to browse shared folders (username/password required for a	authentication).		
		Selected UNC path: //192.168.70.30/disk			
III Lo	ocal Host	≭ ▲	Mount Mounted Volume List		

12. Please make sure that the mount point is created in the [Mounted Network shared folder] list.

Operation View Utilities Help	
I Boot-Environment	
Dashboard	Mount Network Shared Folder
🟥 Backup	Mounted network shared folder //192.168.70.30/disk (Mount Point "/mnt/NetVolume_192.168.70.30_disk")
Recovery	
🗛 Image Manager 🗲	
🍇 Utilities	
Network Settings	
Mount (Network)	
Mount (Local)	
🔤 Open Terminal	
File Explorer	
Display Settings	
Launch AIP CLI	

13. Click [Recovery] from the left pane and click [Select Image file].

Operation View Utilities Help								
Boot-Environment	Boot-Environment							
Dashboard	Restore Image							
📤 Backup	1 Select Image	2 Restore Settings	3 Summary					
Recovery	Select Image File:							
🗛 Image Manager 🔉	Source 1 Select Restore Source Image							
🍇 Utilities 🔉								
	Dick Map In The Image							
	Disk map in the image							
🔝 Local Host 🛛 🕈 🔺			Next > Cancel					

14. Please open the mounted folder (here, it is " NetVolume_192.168.70.30_disk") and select the image file. Click [Open].

D:		-
💷 Local Disk (C:)	Name _ Date Modified Image File Type Version	Size
NetVolume_192.168.70.30_disk ()) 🚮 server01@ 2016/04/26 08: Base 4.6.1.2993	8.3 GB
😁 Network		
File Name: se	ver01@backup01_d00_00001.aiv	
AI	image file (*.aiv *.aix *.aii) 🗾 🗸 Op	en <u>Cancel</u>

15. Check on the checkbox for [Disk 0] on [Disk Map In The Image] and click [Next]

Operation View Utilities	Help			
🔝 Boot-Environment				
Dashboard		Restore Image		
📫 Backup		1 Select Image	2 Restore Settings	3 Summary
Recovery		Select Image File:		
A Image Manager	>	Source 1 <u>server01@backup01_d00_00001.aiv</u> Add Image		Remove
🍇 Utilities	>			
		Dick Map In The Image		
		V Disk 0 Basic (MBR) 40.0 GB ★ Used : 340.6	39.7 COB NTFS	
🔛 Local Host	1			Next> Cancel

16. Drug & drop [Disk 0] from [Source Objects] to [Target Settings].

Operation View Utilities Help			
🔝 Boot-Environment			
Dashboard	Restore Image		
🟥 Backup	1 Select Image	2 Restore Settings	3 Summary
Recovery	Source Objects: How to Select		
🗛 Image Manager 🗲	Disk 0 Basic (MBR)		
🍇 Utilities 🔹 🔸	▲ Used : 340.6 3. 39.7 GB NTFS		
	Disk 0 Basic (20) 40.0 GB Used : 340.6 3 39.7 GB NTFS		
	Target Settings: How to Configure	5	Post Restore Operation Reboot system
	Disk 0 Basic (MBR) 40.0 GB ≵ Used : 12.3 GB		
			and the second design of the s

17. The following message is displayed for confirmation. Click [OK] to start restore processing.



18. Click [Next].

Operation View Utilities Help								
Boot-Environment								
Dashboard	Restore Image							
🚔 Backup	1 Select Image	2 Restore Settings	3 Summary					
Recovery	Source Objects: How to Select	-						
🔼 Image Manager 🔉	Disk 0 Basic (MBR)	Disk 0 Bacic (MBR)						
🐐 Utilities 🔉	€ Used : 340.6 3. 39.7 GB NTFS							
	Target Settings: How to Configure Disk 0 Basic (MBR) Used: 3340.6. 3 B3.7 GB NTFS		Post Restore Operation Reboot system					
Local Host 🕴 🎽		< Back	Next > Cancel					

19. Summary of restore process is displayed. Please review it and click [Done] to start.

Operation View Utilities Help			
Reot-Environment			
Dashboard	Restore Image		
🚔 Backup	1 Select Image	2 Restore Settings	3 Summary
Recovery	After Restoration:		
\Lambda Image Manager 🔉	Disk 0 Basic (MBR)		
🍇 Utilities 🔹 🗲	⊈ Used : 340.6 3. 39.7 GB NTFS		
	Details Source: Volume settings: MBR: First Track: Post Restore Operation: No		Make Active:
Local Host 🕴 🔺		< Back	Done Carcel

20. When restore task is started, the progress bar of restore process is displayed.

Operation View Utilities Help		
I Boot-Environment		
Dashboard	Dashboard	Dashboard
A Backup	Current Task	
Backup	Status Task Start Time Progress (%)	
Recovery	Running Restore 2016/05/06 02:45:00 33.6 %	
🔼 Image Manager 🗲	Task log	
🖏 Utilities >	E Disk Information	
*	Volume Name File System Volume Size Used Space Associated	
	Local Disk (C) NTFS 30.0 MB 264.9 MB /dev/sda	
	🚔 Basic 😤 mdraid 🚔 VG 🖙 Volume 📟 mdraid volume 🚥 LV 📼 PV	
	Disk 0	
	Basic (MBR)	
	★ Used : 12.3 GB 350/0 MB NTFS 39.7 GB NTFS	
Local Host 🕴 🖡 🕒	Primary	

21. When the progress bar reaches 100%, the restore process complete. Click [OK] button.

Operation View Utilities Help							
Report Environment							
Dashboard	Dashboard						Dashboard 🔺
Packup	💾 Current Task						
Васкир	Status Task		Start Time	Proc	gress (%)		
Recovery	🔮 Done Restr	ore	2016/05/06 02	2:45:00 100	0.0 %		
🔼 Image Manager 🔉	🕒 Task log					•	
🖏 Utilities 🔉	📱 Disk Information						
*	Volume Name	File System	Volume Size	Used Space	Associated		
	Basic Market ()	NTFS NTFS	39.7 GB	284.9 MB 12.0 GB	/dev/sda /dev/sda ⊯ PV		
	Basic (MBR) 40.0 GB Used : 12.3 GB	al Disk (:) 00 MB NTFS		Local Disk (C.) 39.7 GB NTFS			
🗽 Local Host 🛛 🕈 🖻	Primary						

22. Select [Shutdown] from [Operation] and [End(E)] menu to complete the recovery environment.

<u>Oper</u>	ration View Utilities	<u>H</u> elp							
a	Backup Now (<u>B</u>)								
a	Recovery (R)		Dashboard						Dashboard 🔺
(iii)	Image Manager	4-14-54	Duonovaru						Refresh
	Mount Image (<u>M</u>)		📋 Current Task						
	Exit (<u>E</u>) ▶	Shuto	down (S) Task		Start Time	Prog	ress (%)		
	Recovery	Rebo	xot (<u>R</u>) ⁴ % Resto	bre	2016/05/06 02	45:00 100.	.0 %		
	Image Manager	>	🕒 Task log					•	
*	Utilities	>	Disk Information	File Custem	Valuma Ciza	Llead Choose	Associated	*	
			Disk 0 Basic market	NTFS NTFS WG C Volu	volune size	284.9 MB 12.0 GB	Idev/sda Idev/sda		
			Disk 0 Basic (MBR) 40.0 GB ★ Used : 12.3 GB	al Disk (:) 0 MB NTFS		Local Disk (C.) 39.7 GB NTFS			

Upon completion of shutdown process and take out the product media from the computer. Please power on the computer again and make sure that Windows system is normally started. This is the end of restore procedures.

APPENDIX

ActiveImage Protector Reference Information

- ActiveImage Protector Web site http://www.netjapan.com
- ActiveImage Protector FAQ http://kb.netjapan.com/en/aip/quick